

# **Privacy Policy**

*TL;DR: (We use your data for our internal purposes (like providing you with services) and DO NOT sell out your data to other marketing agencies)* 

#### 1. Introduction

Welcome to Quosiom ("we", "our", "us"). We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.quosiom.com, including any other media form, media channel, mobile website, or mobile application related or connected thereto (collectively, the "Site"). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the site. Logging in to our website shall be considered acceptance of the Terms and Conditions mentioned herein.

## 2. Information We Collect

We collect information about you in a variety of ways. The information we may collect on the Site includes:

## Personal Data

• Personally identifiable information, such as your name, shipping address, email address, and telephone number, and demographic information, that you voluntarily give to us when you register with the Site or when you choose to participate in various activities related to the Site, such as online chat and message boards.

#### **Derivative Data**

• Information our servers automatically collect when you access the Site, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Site.

## **Financial Data**

• For affiliates, we store the data our affiliates choose to provide us with for making payments to them.

## **Cookies and Tracking Technologies**

 We use cookies and similar tracking technologies to monitor activity on our Site and store certain information. Cookies are files with a small amount of data that may include an anonymous unique identifier. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

## 3. Information we DO NOT collect or store at our servers

## **Financial Data**

- ALL Payment Details such as (Credit Card Numbers, OTPs etc.) related to payment (for our service fee) are directly given to the Payment Gateway (such as RazorPay).
- We DO NOT store Credit Card Numbers or any other data which may enable us to COLLECT Payment or Charge you without your consent.
- We only collect the derivative payment data (such as Transaction ID, Payment Date, etc.) in relation to the service fee that you pay for using our Website through the Payment Gateway.

## 4. How We Use Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Site to:

- **Create and manage your account**: Including processing your registration, verifying your identity, and providing you with access to your account.
- **Process your transactions**: Including sending you related information, such as purchase confirmations and invoices.
- **Improve our website and services**: Including understanding and analyzing how you use our website and services, and developing new products, services, features, and functionality.
- **Communicate with you**: Including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes.
- Send you text messages and push notifications: Including updates and other relevant information.
- **Find and prevent fraud**: Including monitoring and analyzing activity on the Site to detect and prevent fraudulent transactions and other illegal activities.
- For compliance purposes: Including enforcing our Terms of Service, or other legal rights, or as may be required by applicable laws and regulations or requested by any judicial process or governmental agency.

## 4. Sharing Your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

Data Shared	Data Not Shared
<ul> <li>By Law or to Protect Rights</li> <li>If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation.</li> </ul>	<ul> <li>Marketing Agencies</li> <li>We DO NOT share your information with third parties for their use.</li> <li>We DO NOT sell your data to marketing Agencies.</li> </ul>
<ul> <li>We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance. For example: Phone Number is sent to ISP or SMS Gateway to send SMS.</li> </ul>	Other Third Parties <ul> <li>We DO NOT share your information with advertisers or other third parties.</li> </ul>
<ul> <li>Business Transfers</li> <li>We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.</li> </ul>	

Referral Users	
<ul> <li>We may share some of your information with our Referral Users. This is only applicable when you use their Reference Code while signing up or Discount Code when you recharge your account. In case you do not use any coupon/discount codes, information shall not be shared.</li> </ul>	

#### 5. Security of Your Information

We take the security of your personal information seriously and use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

#### 6. Updates to This Policy

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by posting the new privacy policy on our website. You are advised to review this privacy policy periodically for any changes.

#### 7. Contact Us

If you have questions or comments about this policy, you may contact us by email at notice@quosiom.com